

March 18, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 3: International Mail Service Disruptions Due to COVID-19

On March 18, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have suspended some or all mail services:

Cayman Islands: Cayman Islands Postal Service has advised that the government has suspended all international flights. Therefore, the processing of all letter-post, parcel-post and EMS items will be suspended from March 20, 2020, through April 12, 2020.

French Polynesia: OPT PF – FARE RATA has advised that it is currently unable to accept letter-post, parcel-post or EMS items until March 31, 2020.

Lebanon: LibanPost has advised that all passenger flights to and from Beirut–Rafic Hariri International Airport have been suspended until March 29, 2020. Owing to this situation, LibanPost will be unable to offer outbound mail services (letter-post, parcel-post and EMS items) to international destinations.

Maldives: Maldives Post has advised that it is suspending the processing of all inbound and outbound letter-post, parcel-post and EMS items until March 28, 2020.

Mongolia: Mongol Post, has advised that all international flights to and from Ulaanbaatar are suspended until March 30, 2020, or later. Mongol Post is temporarily closing its international mail center until April 1, 2020.

Tunisia: La Poste Tunisienne has advised that all international flights in and out of Tunisia have been suspended. Therefore, the processing of all letter-post, parcel-post and Express Mail Service (EMS) items will be suspended until sufficient transport capacity becomes available.

As a convenience for our customers, the Postal Service will continue to accept and process mail destined for the aforementioned countries. This mail will be held within our network and will be delivered once mail service is restored.

Additionally, the following countries have announced service disruptions:

Chile: CorreosChile has advised that the following service changes are in affect for letter-post, parcel-post and EMS items:

1. Owing to a lack of international air transport capacity, international outbound mail has been suspended to all countries except Argentina, Bolivia, Brazil, Colombia, Ecuador, Paraguay and Uruguay;
2. International inbound mail addressed to Easter Island will no longer be accepted;
3. There will be delays in the processing and delivery of international inbound mail;
4. Signature on delivery for international inbound mail will be suspended and replaced by delivery methods that limit direct physical contact.

Germany: Deutsche Post has announced changes for all letter-post, parcel-post and EMS items requiring signature on delivery. Beginning March 13, 2020, items that would ordinarily require the addressee's signature can now be deposited in the addressee's mailbox or in a secure location on their premises, with signature by the mail carrier on their portable device. In cases where items are delivered to the recipient in person, the mail carrier will likewise sign on the recipient's behalf.

Honduras: Empresa de Correos de Honduras (Honducor) has advised that the entire territory of Honduras is under quarantine until at least March 21, 2020, or later. As a result, Honducor significantly reduced its workforce across the logistics chain the distribution of international mail will be subject to major delays until the situation returns to normal.

Jamaica: Jamaica Post has advised that from March 18, 2020, through March 24, 2020, Jamaica Post will be implementing a restructured operations program and will be unable to guarantee delivery standards for letter-post, parcel-post and EMS items, owing to adjusted operating hours of post offices and postal agencies. Customers should expect delays.

Philippines: Philippine Postal Corporation has advised that an enhanced community quarantine has been imposed in Metropolitan Manila and rest of Luzon island and several areas on Visayas and Mindanao islands, effective through April 12, 2020. Philippine Postal Corporation it will operate as follows during the community quarantine:

1. International mail processing centers will maintain a skeleton staff, in order to accept incoming mail until the total lockdown of international air and sea transport on March 20, 2020.
2. All post offices in areas placed under quarantine are closed.

Romania: Poșta Română has advised that new travel restrictions have led to massive cancellations of international flights. Owing to the suspension of air services to a number of international destinations, Poșta Română is facing difficulties sending international postal items, and delays are to be expected for all types of inbound and outbound letter-post, parcel-post and EMS items.

These service disruptions affect Priority Mail Express International[®] (PMEI), Priority Mail International[®] (PMI), First-Class Mail International[®] (FCMI), First-Class Package International Service[®] (FCPIS[®]), International Priority Airmail[®] (IPA[®]), International Surface Air Lift[®] (ISAL[®]), and M-Bag[®] items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM[®]) and DMM Advisories are available on *Postal Explorer*[®] (pe.usps.com)